PANO

FOR BUSINESS OWNERS

Nothing falls through the cracks.

Pano puts your whole business on one screen: every department, process, deadline, and handoff. It watches all of it every day, works on top of the software you already use, and asks for minutes a day.

Not another PMS. Keep the software you run on, whether it's a PMS, a CRM, or an ERP. It does the daily work. Pano watches the business around it, and reads it to do that.

YOUR PMS

- Runs patient care and billing
- Tracks patients, charts, and claims
- Sees only its own data
- Tells you when you run a report

PANO

- Watches how the whole business runs
- Tracks processes, owners, vendors, and deadlines
- Reads your PMS plus accounting, payroll, email, labs, and shipping
- Tells you every morning, before something slips

Stop chasing status

Pano pulls the numbers from your own systems and drafts the follow-ups: call lists, reorders, contract notices, vendor requests. You approve each one with a click.

Run on procedures, not memory

Every process is written down with one owner and a backup. New hires learn how your business really works, and problems are ranked by what they cost, so the expensive ones get fixed first.

Every deadline and handoff watched

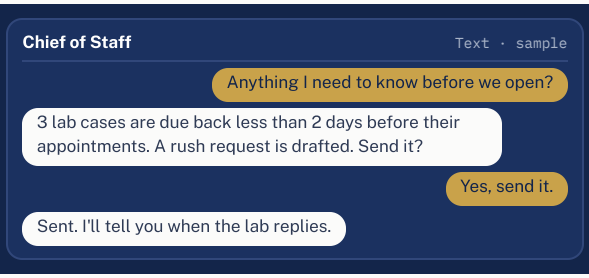
Every deadline has an owner and reminders at 90, 60, and 30 days. Every handoff between teams is tracked. You hear about a gap before it turns into a problem.

AGENTS WATCH EVERYTHING

Meet your own Chief of Staff

Part chief of staff, part executive assistant. Every agent reports to it. It decides what's worth your time, writes your morning brief, and follows up until things are done. Ask it anything, and approve a draft with a one-word reply. Patient details stay inside Pano.

This app · WhatsApp · Slack · Telegram · **Text** · Email



HOW IT WORKS

1. **Connect.** Read-only links to the systems you already use.
2. **Map.** A short voice interview with each team member, plus your data, becomes a map of every process and step.
3. **Watch.** An agent for each area checks its processes, handoffs, and deadlines every day. Your Chief of Staff oversees them all.
4. **Act.** Agents draft the fix. Nothing goes out until you approve it.

WHERE THE INFORMATION COMES FROM

Direct links	Your practice or business software, accounting, payroll, email, calendar, and shipping. Read-only: Pano never changes anything in them.
Emails it reads	Lab notices, order confirmations, invoices, and backup reports. One forwarding rule, set up once.
Quick check-ins	For things no software records, like a paper log or a mailed test: a 10-second reply or a photo.

QUESTIONS YOUR PMS CAN'T ANSWER

- Which lab cases or orders will arrive after the appointment they're for?
- Whose license or CPR card expires in the next 60 days?
- Which contracts renew next quarter, and at what price?
- Which test results or shipments never came back?
- Did last night's backup actually work?
- Are we paying two prices for the same supply?
- Which processes stop if one person is out?

WHAT IT ASKS OF YOU

SETUP, ONCE · ABOUT TWO WEEKS

- **1–2 hours** to connect your systems
- **20 minutes** with each team member
- **1–2 hours** to review your finished map

AFTER THAT

- **About 5 minutes a day** to read the morning brief and approve or skip drafts
- **15–30 minutes a week** to review the weekly summary
- **Seconds at a time** to answer an occasional check-in

Nobody types data into Pano. It reads what your systems already know.

- Read-only to start
- Nothing goes out without your OK
- Patient data covered by a business associate agreement
- Every action logged

Your war room in 14 days. A full map of your business and a ranked list of what to fix first. The map is yours to keep.

Pano is a working name